

Ada County Highway District

# eTRAKiT User Manual

# A guide for using the online system for Projects, eTRAKiT

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#### 1.0 Getting Started

- 1.1 Welcome to Ada County Highway District Web Portal called eTRAKiT. Through eTRAKiT users have the ability to view records and check project status without logging in. Public registered users, who create an account, will have the ability to pay fees and view record in detail. And, Developers, Engineers and Contractors will have the ability to view projects, pay fees, apply for permits, schedule and cancel inspection on their permits and view records.
- 1.2 Contacting Us

1.1.1 For additional assistance with eTRAKiT, please contact:

Gary Inselman, Manager Ada County Highway District Development Services 3775 Adams Street Garden City, ID 83714 Phone: 208-387-6180 Email: ginselman@achdidaho.org

Kaci Bader, Development Review Coordinator Ada County Highway District Development Services 3775 Adams Street Garden City, ID 83714 Phone: 208-387-6184 Email: kbader@achdidaho.org

Breann Shearer, Administrative Assistant, Engineering Ada County Highway District Development Services 3775 Adams Street Garden City, ID 83714 Phone: 208-387-6173 Email: <u>bshearer@achdidaho.org</u>

For access to the latest version of this manual, the Contractor User Registration Application, and eTRAKiT updates, please visit Ada County Highway District home page at <u>www.achdidaho.org</u> and click on the *eTRAKiT Online Permitting System* Quick Link.

#### 2.0 Access eTRAKiT

2.1 The web site address for eTRAKiT is <u>https://trakit.achdidaho.org/etrakit3/</u>. You may also access eTRAKiT through Ada County Highway District homepage at <u>www.achdidaho.org</u> and click on the link eTRAKiT Online Permitting System.

| Committed to Service  |   | A CONTRACTOR  |
|---|---|---|
| Pay Fees Search   | Pay Fees Search   | Search Contractors  |
| Properties<br>Search  | Schedule Cancel<br>Scheduled  | Violations<br>Search Pay Fees   |
| CRM<br>Report Issue Search Issues   |   |   |
|   |   |   |
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Figure 1- eTRAKiT Home Page

#### 3.0 Contractor (Contractors, Engineers, Developers) Login

- 3.1 Contractor Login: First time users will need to contact ACHD to receive their password. You can call Development Services at 387-6170 or one of the previously listed contacts.
- 3.2 After ACHD sets up your initial password you will login as a Contractor. You will be prompted to change your password the first time you log in.

| Home   Setup an Acc   | ount   Log In  | Contractor 🗸   | John Doe Construction  | ✓ Password  | LOGIN   | <b>REMEMBER ME</b>   | Forgot Password   |
|---|--|--|--|---|---|--|---|
| ACHID   | Committed to   | Service  | The state  |   | i pa  | Separate B   | T   |
| Permit<br>Pay Fees  | S<br>Search  |  | Pay Fees   | S<br>Search   | S.  | Contractor<br>earch Contractors  |   |
| Search  | ties   |  | Schedule<br>Scheduled  | ions<br><sub>Cancel</sub>   | <u>I</u>  | Violations<br>earch Pay  | Fees  |
| CRM<br>Report Issue   | Search Issue   | :8   |  |   |   |  |   |
|   |  |  |  |   |   |  |   |
|   |  |  |  |   |   |  |   |
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#### 4.0 Searching and Viewing Records

4.1 Enter Search Parameters- Choose the field you would like to search by, then select the parameter (i.e. contains, begins with, etc.) and enter the value to search for, then click on the SEARCH button.

| My Dashboard   | Project Sea   | rch   |   |  |
|--|---|---|---|--|
| Permits<br>Search<br>Pay Fees  | Search By: Project Name   | Begins With      eTRakit #1   | SEARCH  | Click here for searc<br>examples   |
| Projects<br>Search Projects<br>Pay Fees  |   |   |   |  |
| Contractor<br>Search Contractors   |   |   |   |  |
| Properties<br>· Search   |   |   |   |  |
| Inspections<br>Schedule<br>Cancel<br>Scheduled   |   |   |   |  |
| Violations<br>Search<br>Pay Fees   |   |   |   |  |
| CRM<br>Report Issue<br>Search Issues   |   |   |   |  |
| Shopping Cart<br>Pay All Fees  |   |   |   |  |
|  |   |   |   |  |
|  |   |   |   |  |
|  |   |   |   |  |
|  |   |   |   |  |
| e Ada County Highway Dis<br>te, which information is pro<br>d/or any information, mate | strict (ACHD) does not warran<br>wided on a strictly "as is" ba<br>rials, graphics, products or p | it the accuracy, reliability, completeness<br>sis. ACHD disclaims any and all warrant<br>rocesses contained herein. ACHD spec | , timeliness or currency of any in<br>lies, express or implied, in conne<br>ifically disclaims any and all warr | formation available from thi<br>ction with the use of this sit<br>anties of merchantability or |

4.2 Search Results: Click on the row you would like to view details on.



Figure 3- Search Results

4.3 Viewing Search Results: The project record has tabs that can be clicked on for details. Also the Search Results appear to the left and can be navigated while viewing project records.

| My Dashboard   | Project Sear   | ch   |                                   |
|--|--|--|-----------------------------------|
| Permits<br>- Search<br>- Pay Fees  | Search By: Project Name                                  | Begins With      eTrakit     SEARCH  | Click here for searce<br>examples |
| Projects<br>Search Projects<br>Pay Fees<br>Contractor<br>Search Contractors<br>Properties<br>Search<br>Inspections<br>Schedule<br>Cancel<br>Scheduled<br>Violations<br>Search<br>Pay Fees<br>CRM<br>Report Issue<br>Search Issues<br>Shopping Cart<br>Pay All Fees | Search Results Search Results Project Number SUBP14-0214 | Project #SUBP14-0214  Add To Cart  Project Info Site Info Contacts Fees \$57  Description: eTRAKIT #1  Type: SUB PLAN REVIEW  Subtype: Planner: Kaci Bader Status: 1ST SUBMITTAL  : 8/14/2014  Report Iss: Closed: Plns Accpt: Plat Apprv: Accp Maint: | 9,836.50 Inspections Condit       |

#### 5.0 Paying Fees

- 5.1 Login: In order to pay fees, users must be logged in.
- 5.2 Find: Search for the Permit or Project that has outstanding fees to pay.
- 5.3 Pay: Click on the Pay All Fees button. Note: If you do not want to pay all fees at once, you may select which fees to pay after clicking on the Pay All Fees Button.

| My Dashboard   | <b>Project Sea</b>      | •ch  |                                 |                                |  |
|--|-------------------------|--|---------------------------------|--------------------------------|--|
| Permits<br>Search<br>Pay Fees                              | Search By: Project Name | Begins With V eTrakit  | EARCH                           | Click here for sea<br>examples |  |
| Projects<br>Search Projects<br>Pay Fees                    | Search Results          | Project #SUBP14-0214 Add To Cart                                   |                                 |                                |  |
| Contractor<br>Search Contractors                           | Results                 | Project Info Site Info Contacts Ease \$570.836.50 Instructions Con |                                 |                                |  |
| Properties   | Project Number          |  |                                 |                                |  |
| Search   | SUBP14-0214             | Description  | Amount                          | Paid Date                      |  |
| Inspections  |                         | SUBDIVISION PLAN REVIEW  | \$1,136.50                      | Pay All                        |  |
| Schedule   |                         | LICENSE AGREEMENT  | \$100.00                        | Pay All                        |  |
| Cancel   |                         | PLAT REVIEW  | \$1,600.00                      | Pay All                        |  |
| Scheduled  |                         | INSPECTION DEPOSIT   | \$8,500.00                      | Pay All                        |  |
| Search<br>Pay Fees<br>CRM<br>Report Issue<br>Search Issues |                         |  |                                 |                                |  |
| Shopping Cart<br>Pay All Fees                              |                         |  |                                 |                                |  |
|  |                         | Total Fees: \$579,   | 836.50 Balance Due: \$579,836.5 | ) Pay All Fees                 |  |
|  |                         |  |                                 |                                |  |

5.4 Shopping Cart: Confirm the Permit or Project you are about to pay, and then click on the PROCEED TO CHECKOUT BUTTON.

| My Dashboard   | Shopping Cart |                          |                         |                     |  |  |
|--|---------------|--------------------------|-------------------------|---------------------|--|--|
| Permits<br>Search<br>Pay Fees                              |               | Item                     | Fee Description         | Amount Due          |  |  |
| Projects<br>Search Projects                                |               | PROJECT<br>(SUBP14-0049) | PLAT REVIEW             | 1850.00             |  |  |
| Pay Fees   |               |                          | CALCULATED SURETY       | 1658100.00          |  |  |
| Contractor   | ±- 🗆          |                          | LICENSE AGREEMENT       | 100.00              |  |  |
| <ul> <li>Search Contractors</li> <li>Properties</li> </ul> |               | PROJECT<br>(SUBP14-0214) | SUBDIVISION PLAN REVIEW | 1136.50             |  |  |
| Search   | ±- 🗆          |                          | LICENSE AGREEMENT       | 100.00              |  |  |
| Inspections  |               |                          | PLAT REVIEW             | 1600.00             |  |  |
| Cancel   |               |                          | INSPECTION DEPOSIT      | 8500.00             |  |  |
| Scheduled  |               |                          | CALCULATED SURETY       | 568500.00           |  |  |
| Violations<br>Search                                       |               | PERMIT (ZONE14-<br>0673) | LOCAL                   | 125.00              |  |  |
| Pay Fees   |               |                          |                         | Total: \$0.00       |  |  |
| CRM<br>Report Issue<br>Search Issues                       | REMOVE S      | ELECTED ITEMS            |                         | PROCEED TO CHECKOUT |  |  |
| Shopping Cart<br>Pay All Fees                              |               |                          |                         |                     |  |  |

5.5 Click on the PROCEED TO PAYMENT button.



| HOME   DASHBOARD   V | VIEW/EDIT PROFILE   VIEW |                  | LOGGED IN | NAS: JOHN DOE C |
|----------------------|--------------------------|------------------|-----------|-----------------|
| My Dashboard         |                          |                  |           |                 |
|                      | Total Payment: \$125.00  |                  |           |                 |
| Permits              |                          |                  |           |                 |
| Search               | First Name               |                  |           |                 |
| Pay rees             | Last Name                |                  |           |                 |
| Projects             | Credit Card Ture         |                  |           |                 |
| Pav Fees             | Credit Card Type         | VISA             |           |                 |
|                      | Credit Card Number       |                  |           |                 |
| Search Contractors   | Expiration Date          | January V 2014 V | •         |                 |
| Properties           |                          |                  |           |                 |
| • Search             | Billing Address          | XYZ Main         |           |                 |
| Inspections          | City                     | Boise            |           |                 |
| Schedule             | State                    | <b>~</b>         |           |                 |
| Scheduled            | Zip                      | 83709 -          |           |                 |
| Violations           |                          |                  |           |                 |
| ▶ Search             | PROCESS PAYMENT          |                  |           |                 |
| Pay Fees             |                          |                  |           |                 |

5.7 Click on the PROCESS PAYMENT button.

#### 6.0 My Dashboard

- 6.1 My Open Permit Applications: Applications that are not completed will show up in this section. You can choose to complete or delete the application.
- 6.2 My Active Permits: This section allows you to print the permit or go to the permit record.
- 6.3 My Active Inspections: This section allows you to schedule an inspection.
- 6.4 My Active Projects: This section allows you to view the status and details of a project.

|   | Hello John Doe Construction.<br>Below is a Dashboard of your current activities. |             |             |                      |            |            |              |        |
|---|--|-------------|-------------|----------------------|------------|------------|--------------|--------|
| Permits<br>Search<br>Pay Fees<br>Projects | My Active  | Permits     |             |                      |            |            | 1 total reco | rd(s). |
| Search Projects                           | PERMIT NO.   | ADDRESS     | TYPE        | ST                   | TATUS      | INSPECTION | FEES DUE     |        |
| Pay Fees                                  | ZONE14-0673  | N MAIN ST,  | RIGHT OF W  | AY UNDE              | R REVIEW   |            | \$125.00     | 0      |
| Search Contractors Properties             | Wy Active  | Inspection  | 5           |                      |            |            | 5 cm (1)     |        |
| Search                                    | RECINO   | REC TYPE    | RECISTATUS  | ADDRE                | ·ss        | INSPECTION | 1 total reco | rd(s). |
| Schedule<br>Cancel<br>Scheduled           | ZONE14-0673  | PERMIT U    | NDER REVIEW | W N MAIN ST, GENERAL |            | GENERAL    |              |        |
| Violations<br>Search<br>Pay Fees          | My Active  | Projects    |             |                      |            |            | 1 total reco | rd(s). |
| CRM                                       | PROJECT NO.  | ADDRESS     | Т           | /PE                  | STATUS     |            | FEES DUE     |        |
| Report Issue<br>Search Issues             | SUBP14-0214  | 3775 N ADA. | SUB PLA     | N REVIEW             | 1ST SUBMIT | ral Ş      | 579,836.50   | Ø      |
|   |  |             |             |                      |            |            |              |        |

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