# **<u>Commuteride Department</u>**

| Operational Budget Summary |           |           |           |           |
|----------------------------|-----------|-----------|-----------|-----------|
| 7000 - Commuteride         |           |           |           |           |
|                            | FY2019    | FY2020    | FY2021    | FY2022    |
| Category                   | Actuals   | Budget    | Budget    | Budget    |
| Labor                      | 618,744   | 704,200   | 672,700   | 702,200   |
| Supplies                   | 128,771   | 39,100    | 62,800    | 64,000    |
| Training/Travel/Safety     | 23,689    | 10,000    | 28,500    | 6,800     |
| Materials                  | 279,096   | 211,500   | 319,900   | 340,000   |
| Insurance/Awards           | 68,711    | 129,400   | 177,500   | 179,500   |
| Maint/Repair               | 63,180    | 61,500    | 92,900    | 92,900    |
| Equipment                  | 1,093,154 | 1,215,000 | 1,130,000 | 1,130,000 |
| Contracts                  | 243,823   | 422,200   | 277,000   | 295,900   |
| Total                      | 2,519,168 | 2,792,900 | 2,761,300 | 2,811,300 |
| FTE                        | 8         | 8         | 8         | 8         |

#### Table 18

# **Department Mission**

Provide alternatives to single occupancy vehicle commuting to work, in southwest Idaho.

# **Organizational Chart**

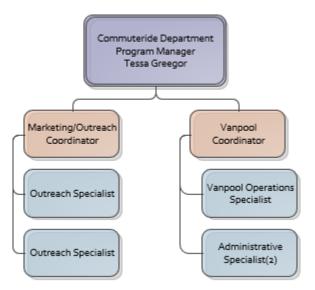


Figure 11

# **Department Services**

ACHD Commuteride (Commuteride) works closely with area businesses and commuters to reduce traffic congestion, reduce wear/tear on our roadways, and improve air quality. They serve as the rideshare agency for southwest Idaho providing support to over 200 Treasure Valley employers, by promoting alternatives to driving in single occupancy vehicles. Commuteride helps organizations develop and implement employee transportation plans, manages a 108-van fleet on an average of 80 routes, and manages an online rideshare platform. They work closely with the Regional Public Transportation Authority and other transportation providers to efficiently market services and transport people throughout southwest Idaho.

## **Performance Measurement**

The Department constantly strives to improve public awareness of alternatives to single occupancy commuting, through a variety of outreach programs and rideshare services, including the Vanpool program.

## • Increase participation in Commuteride/TDM services

 $\circ~2020$  Status – 78 businessess signed up for May in Motion prior to the event being canceled due to COVID-19

2020 Status – Implemented a modified Ridetober event with 246 participants –
800 smart trip miles logged collectively

• 2020 Status – Maintained 89% of vanpools on route prior to COVID-19; continued to serve 100% of vanpools with military members

 2021 Objective – Conduct May in Motion with participation from at least 50 businesses

- 2021 Objective Increase Ridetober participation by 10%
- 2021 Objective Engage a minimum of 5 top tier
- employers with Commuteride Works services
- o 2021 Objective Maintain active employers in marketing database

#### • Reduce commuting Vehicle Miles Traveled (VMT)

 $\circ~2020$  Status – Maintained a 6.3 vanpool occupancy rate (pre-COVID – 8.1; During-COVID – 4.8)

• 2020 Status – Successfully launched Share the Ride Idaho maintaining active participants from previous platform (MyCommuterCrew)

- 2020 Status Displaced:
  - 6,293,188 VMT via vanpool
  - 921,093 VMT via non-vanpool smart commutes
- 2021 Objective Maintain an average 80 vanpool routes
- o 2021 Objective Maintain an average 600 vanpool riders
- 2021 Objective Increase Share the Ride participants by 10%

• 2021 Objective – Increase displaced VMT to 9,000,000 miles (closer to 2019 numbers)

#### • Increase program stability by maximizing and diversifying funds

- o 2020 Status Maintained a 100% recovery rate for the vanpool program
- 2020 Status Provided technical assistance to ITD in exchange for marketing/outreach funds

• 2020 Status – Secured May in Motion Sponsorships to cover 100% of May in Motion Costs (May in Motion was ultimately canceled)

• 2020 Status - Enhanced Club Red services by developing new participant benefits and service enhancements

 2020 Status – Secured CARES Act funding to offset lost revenue due to COVID-19

 $\circ~~2020$  Status – Supported a teacher externship co-funded by Idaho STEM Action Foundation

o 2021 Objective – Monitor van fares to maintain a 100% recovery rate

 $\circ~~2021$  Objective – Secure May in Motion Sponsorships to cover 90% of May in Motion Costs

 $\circ~2021$  Objective – Secure and maintain existing grant funding to support vanpool and TDM marketing operations

• 2021 Objective – Develop and implement program enhancements to modernize and increase efficiency of vanpool management and scale customer growth

o 2021 Objective – Seek funding opportunities to support an extern or internship

| Account                                | FY19 Actuals | FY20 Budget | FY21 Budget | FY22 Budget |
|--|--------------|-------------|-------------|-------------|
| Commuteride Salaries & Benefits        |              |             |             |             |
| 00100.7000 Commuteride Wages           |              |             |             |             |
| 00100 - Commuteride Wages              | 408.254      | 436.000     | 424,000     | 437,000     |
| Total 00100.7000 Commuteride Wages     | 408,254      | 436,000     | 424,000     | 437,000     |
| 00110.7000 FICA Taxes                  |              |             |             |             |
| 00110 - FICA Taxes                     | 29.135       | 33.600      | 32,400      | 33,500      |
| Total 00110.7000 FICA Taxes            | 29,135       | 33,600      | 32,400      | 33,500      |
| 00120.7000 State Retirement            |              |             |             |             |
| 00120 - State Retirement               | 46.805       | 52.000      | 50,600      | 52,400      |
| Total 00120.7000 State Retirement      | 46,805       | 52,000      | 50,600      | 52,400      |
| 00130.7000 Insurances                  |              |             |             |             |
| 00130 - Insurances                     | 132.465      | 173.600     | 151,400     | 164,800     |
| Total 00130.7000 Insurances            | 132,465      | 173,600     | 151,400     | 164,800     |
| 00140.7000 Worker's Compensation       |              |             |             |             |
| 00140 - Worker's Compensation          | (40)         | 6.000       | 6,300       | 6,500       |
| Total 00140.7000 Worker's Compensation | (40)         | 6,000       | 6,300       | 6,500       |
| 00160.7000 Temporaries                 |              |             |             |             |
| 00160 - Temporaries                    |              |             | 5,000       | 5,000       |
| Total 00160.7000 Temporaries           |              |             | 5,000       | 5,000       |
| 00170.7000 Overtime Pay                |              |             |             |             |
| 00170 - Overtime Pay                   | 2.125        | 3.000       | 3,000       | 3,000       |
| Total 00170.7000 Overtime Pay          | 2,125        | 3,000       | 3,000       | 3,000       |
| Total Commuteride Salaries & Benefits  | 618,744      | 704,200     | 672,700     | 702,200     |
| Commuteride Other Expenses             |              |             |             |             |
| 00200.7000 Postage                     |              |             |             |             |
| 00200 - Postage                        | 827          | 1.500       | 1,200       | 1,200       |
| Total 00200.7000 Postage               | 827          | 1,500       | 1,200       | 1,200       |
| 00210.7000 Printing                    |              |             |             |             |
| 00210 - Printing                       | 4.088        | 3.400       |             |             |
| Administrative                         |              |             | 800         | 800         |
| Collateral                             |              |             | 2,200       | 2,400       |
| TDM Strategies                         |              |             | 300         | 300         |
| Total 00210.7000 Printing              | 4,088        | 3,400       | 3,300       | 3,500       |

| Account                                       | FY19 Actuals | FY20 Budget | FY21 Budget | FY22 Budget |
|---|--------------|-------------|-------------|-------------|
| 00226.7000 Utilities - Telephone              |              |             |             |             |
| 00226 - Utilities - Telephone                 | 584          | 600         | 600         | 600         |
| Total 00226.7000 Utilities - Telephone        | 584          | 600         | 600         | 600         |
| 00230.7000 Advertising                        |              |             |             |             |
| 00230 - Advertising                           | 111.445      | 10.000      |             |             |
| Paid Media                                    |              |             | 25,000      | 30,000      |
| Sponsorships                                  |              |             | 5,000       | 5,200       |
| Total 00230.7000 Advertising                  | 111,445      | 10,000      | 30,000      | 35,200      |
| 00240.7000 Books, Dues, & Subscriptions       |              |             |             |             |
| 00240 - Books, Dues, & Subscriptions          | 5.119        | 4.100       |             |             |
| Books/Materials                               |              |             | 1,000       | 1,000       |
| Memberships                                   |              |             | 4,900       | 5,000       |
| Total 00240.7000 Books, Dues, & Subscriptions | 5,119        | 4,100       | 5,900       | 6,000       |
| 00261.7000 Supplies - Office                  |              |             |             |             |
| 00261 - Supplies - Office                     | 3.138        | 3.500       | 3,500       | 3,500       |
| Total 00261.7000 Supplies - Office            | 3,138        | 3,500       | 3,500       | 3,500       |
| 00270.7000 Supplies - Computers               |              |             |             |             |
| 00270 - Supplies - Computers                  |              | 13.000      | 4,300       |             |
| Total 00270.7000 Supplies - Computers         |              | 13,000      | 4,300       |             |
| 00291.7000. Leases and Rentals                |              |             |             |             |
| 00291 - Leases and Rentals                    | 3.570        | 3.000       |             |             |
| Events  |              |             | 8,000       | 8,000       |
| Park/Ride Facilities                          |              |             | 6,000       | 6,000       |
| Total 00291.7000 Leases and Rentals           | 3,570        | 3,000       | 14,000      | 14,000      |
| 00300.7000 Travel and Meetings                |              |             |             |             |
| 00300 - Travel and Meetings                   | 19.614       | 4.000       |             |             |
| Driver Training Meetings                      |              |             | 1,300       | 1,300       |
| Events  |              |             | 16,000      |             |
| Staff Training                                |              |             | 6,000       |             |
| Total 00300.7000 Travel and Meetings          | 19,614       | 4,000       | 23,300      | 1,300       |
| 00320.7000 Employee Training                  |              |             |             |             |
| 00320 - Employee Training                     | 4.064        | 6.000       | 5,200       | 5,500       |
| Total 00320.7000 Employee Training            | 4,064        | 6,000       | 5,200       | 5,500       |
| 00330.7000 Safety and First Aid               |              |             |             |             |

| Account  | FY19 Actuals | FY20 Budget | FY21 Budget | FY22 Budget |
|--|--------------|-------------|-------------|-------------|
| 00330 - Safety and First Aid                         | 11           |             |             |             |
| Total 00330.7000 Safety and First Aid                | 11           |             |             |             |
| 00341.7000 Self-Insurance Claims                     |              |             |             |             |
| 00341 - Self-Insurance Claims                        | 26.805       | 55.000      | 100,000     | 100,000     |
| Total 00341.7000 Self-Insurance Claims               | 26,805       | 55,000      | 100,000     | 100,000     |
| 00351.7000 Incentives                                |              |             |             |             |
| 00351 - Incentives                                   | 27.317       | 24.000      |             |             |
| BEST Program   |              |             | 3,000       | 3,000       |
| Campaign Incentives                                  |              |             | 18,000      | 18,000      |
| Rider Recruitment                                    |              |             | 3,000       | 5,000       |
| Total 00351.7000 Incentives                          | 27,317       | 24,000      | 24,000      | 26,000      |
| 00355.7000 Vanpool Incentives                        |              |             |             |             |
| 00355 - Vanpool Incentives                           | 14.589       | 50.400      |             |             |
| Commute Coach  |              |             | 14,000      | 14,000      |
| Driver Incentives                                    |              |             | 17,000      | 17,000      |
| Longevity  |              |             | 6,000       | 6,000       |
| Rider Incentives                                     |              |             | 3,000       | 3,000       |
| Vanpool Formation                                    |              |             | 13,500      | 13,500      |
| Total 00355.7000 Vanpool Incentives                  | 14,589       | 50,400      | 53,500      | 53,500      |
| 00460.7000 Miscellaneous Expense                     |              |             |             |             |
| 00460 - Miscellaneous Expense                        | 3.874        | 2.900       |             |             |
| Driver Training                                      |              |             | 1,300       | 1,300       |
| Unassigned Van Supplies                              |              |             | 700         | 700         |
| Total 00460.7000 Miscellaneous Expense               | 3,874        | 2,900       | 2,000       | 2,000       |
| 00461.7000 Bankcard Charges                          |              |             |             |             |
| 00461 - Bankcard Charges                             | 28.112       | 27.400      | 30,000      | 30,000      |
| Total 00461.7000 Bankcard Charges                    | 28,112       | 27,400      | 30,000      | 30,000      |
| 00492.7000 Maintenance / Repair - Equipment          |              |             |             |             |
| 00492 - Maintenance / Repair - Equipment             | 30.520       | 30.500      |             |             |
| GPS Telematics Service                               |              |             | 35,700      | 35,700      |
| Rideshare Platform                                   |              |             | 24,500      | 24,500      |
| Total 00492.7000 Maintenance / Repair -<br>Equipment | 30,520       | 30,500      | 60,200      | 60,200      |
| 00495.7000. Discretionary Account for Mgrs           |              |             |             |             |
|  |              |             |             | 82          |

| A   | EV10 Actuals | EV20 Budget | EV21 Budget | EV22 Budget |
|---|--------------|-------------|-------------|-------------|
| Account   | FY19 Actuals | FY20 Budget | FY21 Budget | FY22 Budget |
| 00495 - Discretionary Account for Mgrs          | 674          | 700         | 700         | 700         |
| Total 00495.7000 Discretionary Account for Mgrs | 674          | 700         | 700         | 700         |
| 00544.7000 Van Fuel Expense                     |              |             |             |             |
| 00544 - Van Fuel Expense                        | 279.096      | 211.500     | 319,900     | 340,000     |
| Total 00544.7000 Van Fuel Expense               | 279,096      | 211,500     | 319,900     | 340,000     |
| 00670.7000 Mobile Equipment                     |              |             |             |             |
| 00670 - Mobile Equipment                        | 508.152      | 540.000     | 530,000     | 530,000     |
| Total 00670.7000 Mobile Equipment               | 508,152      | 540,000     | 530,000     | 530,000     |
| 00680.7000 Depreciation Expense                 |              |             |             |             |
| 00680 - Depreciation Expense                    | 585.002      | 675.000     | 600,000     | 600,000     |
| Total 00680.7000 Depreciation Expense           | 585,002      | 675,000     | 600,000     | 600,000     |
| 00705.7000 Professional Services                |              |             |             |             |
| 00705 - Professional Services                   | 47.440       | 172.000     |             |             |
| Marketing                                       |              |             | 45,000      | 45,000      |
| MiM Speaker                                     |              |             | 5,000       | 5,000       |
| TDM Strategies                                  |              |             | 27,000      | 40,900      |
| Total 00705.7000 Professional Services          | 47,440       | 172,000     | 77,000      | 90,900      |
| 00740.7000 Van Repair Expense                   |              |             |             |             |
| 00740 - Van Repair Expense                      | 155.051      | 111.500     | 147,000     | 150,000     |
| Total 00740.7000 Van Repair Expense             | 155,051      | 111,500     | 147,000     | 150,000     |
| 00770.7000 Van Operating Expense                |              |             |             |             |
| 00770 - Van Operating Expense                   | 41.332       | 42,700      | 53,000      | 55,000      |
| Total 00770.7000 Van Operating Expense          | 41,332       | 42,700      | 53,000      | 55,000      |
| 00999.7000 Van Replacement Fund                 |              |             |             |             |
| 00999 - Van Replacement Fund                    |              | 96.000      |             |             |
| Total 00999.7000 Van Replacement Fund           |              | 96,000      |             |             |
| Total Commuteride Other Expenses                | 1,900,424    | 2,088,700   | 2,088,600   | 2,109,100   |
| Total Commuteride Expenditures                  | 2,519,168    | 2,792,900   | 2,761,300   | 2,811,300   |